

## Phone Commands – 24-Hour Audio Response

### 1 - Account Information

- 1 - Account Balance
- 2 - Account History
- 3 - Future Dated Transactions

### 2 - Account Management

- 1 - Card Services
- 2 - Change PIN

### 3 - Funds Transfer Activities

- 1 - Immediately Transfer Funds
- 2 - Schedule a Funds Transfer
- 3 - Hear Existing Scheduled Transfers
- 4 - Delete an Existing Transfer

### 4 - Dividend Rates

### 5 - Stop Payment Activities

- 1 - Stop a Payment
- 2 - Stop Payment Inquires

### 6 - Share/Loan Withdrawals

### 7 - Merchant Check Verification

### 8 - Payments

### At any time you may dial:

- \* - Main Menu
- # - Repeat Previous Menu Options
- 0 - Speak to a Member Service Representative